

**EXHIBIT A(x)-SCOPE OF WORK (SOW):  
ADDITIONAL REQUIREMENTS FOR Katie A., ICC AND IHBS PROGRAMS**

<b>Contractor Name</b>	Account NameContractor Legal Name
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*See Applicable Exhibit A Documents. Any additional specifications or variations in contracted service requirements applicable to this Exhibit A-SOW shall be contained herein.*

**1. PROGRAM INFORMATION AND REQUIREMENTS**

**C. Program Description**

Contractor shall maintain programmatic services at or above the following minimum levels:

**1. Program Design**

<p><b>Additional Specifications</b> Program Design - Add Specs</p> <p>Contractor shall provide Katie A./Intensive Care Coordination (ICC) and Intensive Home-Based Services (IHBS) as specified under Section VI. Additional Requirements.</p>
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**VI. ADDITIONAL REQUIREMENTS**

<p><b>Additional Specifications</b> Additional Requirements - Add Specs</p> <p><b>Katie A./ ICC and IHBS</b> <u>Program Goals</u> Contractor shall provide Katie A. services including ICC and IHBS to accomplish the following goals:</p> <ul style="list-style-type: none"><li>• Utilize a collaborative and integrated approach across systems toward establishing a comprehensive and individualized client care plan with each client and family;</li><li>• Assist, support, and encourage each client to achieve and maintain the highest possible level of health, well-being, and self-sufficiency; and</li><li>• Assist clients toward reducing problematic behaviors in order to support them moving to a lower level of care appropriate to their needs.</li></ul> <p><u>Target Population and Referral Process</u> Contractor shall provide services to two service populations as specified by the ACBH Administrator or designee and the California Department of Health Care Services (DHCS):</p> <p><b>A. Youth Eligible under Katie A.</b> ICC/IHBS services shall be provided to children and youth who meet the eligibility criteria as a member of the Katie A. subclass described in the settlement agreement in <i>Katie A., et al., v. Diana Bonta, et al.</i>, Case No. CV-02-05662AHM[SHX].</p>
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Youth are identified for Katie A. eligibility and may be referred by Alameda County Social Services Agency (SSA) and Social Services Agencies in other jurisdictions in cooperation with ACBH and/or its contracted providers as determined by medical and service necessity. Contractor shall also screen and may identify youth for Katie A. eligibility from its current programs and caseload.

Referrals from Social Services Agencies will be assigned by ACBH to Contractor and/or other Katie A. providers once eligibility is determined.

Contractor shall submit the Katie A. Sub-Class Eligibility Tool document to the ACBH designee for Katie A. eligible youth noting whether each youth accepts or declines to participate in ICC services.

**B. Other Eligible Clients**

Contractor also shall provide ICC and IHBS services to other clients who have complex behavioral needs whose treatment requires cross-agency collaboration.

- Referrals for ICC may be made by other service providers including, but not limited to, mental health therapists and Probation Officers.
- Referrals for IHBS shall be generated by the Child and Family Team (CFT) through an individualized client care plan. Referrals for IHBS shall be submitted to the ACBH Administrator or designee for authorization. For IHBS authorization, Contractor shall coordinate with the ACBH Administrator or designee, submitting required documentation at initial assessment, every six months thereafter, and as requested.

**Program Description**

ICC services shall facilitate assessment of care planning for and cross system/multi-agency coordination of services, including urgent services. ICC service components shall include assessing; service planning and implementation; monitoring and adapting; and transition. ICC shall be offered if identified as a need and shall be provided when included in the client's individualized Client Care Plan.

Contractor shall ensure that clients are aware that IHBS is a service they are eligible to receive through the course of ICC provision upon authorization of ACBH Administrator or designee. IHBS shall be offered if identified as a need and shall be provided when included in the client's individualized Client Care Plan.

Contractor shall assign cases to an ICC Coordinator within two weeks of confirmation of the referral from the ACBH Administrator or designee.

Contractor shall assign IHBS referrals within two weeks of pre-authorization by ACBH Administrator or designee.

Contractor shall attend Katie A./ICC provider meetings upon 30-day notice from ACBH.

Contractor shall comply with all service limitations for Katie A./ICC and IHBS services as specified by the ACBH Administrator or designee and DHCS.

In the case of an emergency discharge (i.e., psychiatric hospitalization, removal of client by self or family, serious illness, etc.), Contractor shall contact and consult with the ACBH Administrator or designee and representatives of other involved agencies immediately or as soon as possible.

IHBS shall be made available whenever needed, including evenings and weekends. IHBS shall be provided in any needed setting where the child/youth is naturally located, including the home (biological, foster or adoptive), schools, recreational settings, child care centers, and other community settings.

#### Minimum Staffing Qualifications

Contractor shall maintain **at least** 1.0 Full-Time Equivalent (FTE) ICC Coordinator.

#### Contract Deliverables and Requirements

Contractor shall maintain an average monthly caseload of 16 clients receiving ICC services per 1.0 FTE ICC Coordinator. Contractor shall serve each client with an average of four to five ICC hours each month and a subset of such clients shall also receive an average of eight IHBS hours each month, as determined by individual client need.

#### Reporting and Evaluation Requirements

Contractor shall enter Katie A./ICC/IHBS services data into **SmartCare** by the 8<sup>th</sup> business day of each month. For youth who require ICC services, Contractor shall submit an ICC referral form and supporting documents to the ACBH Administrator or designee for tracking purposes.